

REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting: 7 September 2017

Subject: **INFORMATION REPORT**

Harrow Safeguarding Adults Board
(HSAB) Annual Report 2016/2017

Responsible Officer: Bernie Flaherty
Director, Adult Social Services

Exempt: No

Wards affected: All

Enclosures: Harrow Safeguarding Adults Board
Annual Report 2016/2017

Section 1 – Summary

This report provides the Health and Wellbeing Board with an overview of the Harrow Safeguarding Adults Board (HSAB) Annual Report for 2016/2017, which summarises safeguarding activity undertaken in that year by the Council and its key partners. It sets out the progress made against priorities, analyses the referrals received and outlines priorities for the current year (2017/2018), including those areas where the support of the H&WB Board would be most appropriate.

FOR INFORMATION

Section 2 – Report

2.1 The Care Act 2014

Under the Care Act 2014 the local Safeguarding Adults Board (SAB) has three core duties. It **must**:

- i. publish a strategic plan for each financial year
 - the Harrow SAB has a 3 year strategic plan for 2017 - 2020
- ii. publish an annual report
 - Harrow SAB's Annual Report for 2016/2017 was presented to the Council's Scrutiny Committee on 3rd July 2017
 - each partner organisation represented at the HSAB presented the Board's Annual Report for last year at their Executive level meeting or equivalent
 - as in previous years, this report has been produced in "Executive Summary", "key messages for staff/volunteers" and "easy to read" formats and will be available to a wider audience through the Council and partner agencies websites
- iii. conduct any Safeguarding Adults Reviews (SARs)
 - these will be carried out as required. There were none that the HSAB needed to commission in 2016/2017
- iv. have the following organisations on the Board – the Council; the local NHS Clinical Commissioning Group (CCG) and the chief officer of Police
 - the membership of Harrow SAB (as at 31st March 2017) is shown in the full report (attached) at Appendix 2 and their attendance record is shown at Appendix 3

2.2 Statistical analysis

The attached report covers the full range of statistical analysis as well as an update on progress against the objectives set in 2015/2016.

Overall the statistics can be summarised as:

- the person most likely to be at risk of harm is an elderly lady living at home;
- the most common person alleged to have caused harm is a family member or partner; and
- for the first time financial abuse is the most prevalent form of harm

Although there are small variations across the country, this picture is similar to the position in other Councils – as confirmed by recent research completed by Brunel University.

The numbers of concerns referred stabilised last year having significantly increased (by 38%) in 2015/16 following Care Act 2014 implementation.

Training was provided to 1,516 staff from across a wide range of organisations, either through the formal programme or through sessions run by the Safeguarding Adults Service. For the first time, referral numbers from Mental Health Service staff and Primary Care staff exceeded those from Social Care staff, suggesting that training is having a positive impact across more agencies.

Working with the Police also improved further last year with a 3% increase of referrals from their Officers and another 26 cases subject to police action/prosecution.

Good progress was made on all the HSAB's priorities last year with notable projects including: the joint conference on domestic abuse with the HSCB; joint file audit work also with the HSCB; visiting victims of door step crime with Trading Standards Officers; and training/support for care homes.

2.3 HSAB priorities for 2017/2018

The priorities for the Board in 2017/2018 include:

- a range of methods being used throughout the year to provide information to all sections of the community with a focus on people/groups highlighted in the statistics (e.g. older people living in their own home and about the risks of financial abuse). The impact and effectiveness will be evaluated and influence changes to future campaigns – with support from the voluntary sector
- a continued focus on access to justice for those victims that want to pursue it – with support from Harrow Police
- relevant campaigns taking place e.g. a focus on scams, door step crime and distraction burglary with formal evaluation influencing future activities – with support from Trading Standards and Harrow Police
- projects highlighted by users taking place (e.g. working with schools to raise awareness of disability/mental health issues) and formal evaluation influencing future activities – with HSCB support
- local care providers being supported with relevant information/training as part of the Board's prevention strategy – with support from local NHS organisations
- a further analysis of "repeat referrals" to understand why some safeguarding situations are not possible to deal with on the first occasion

- another relevant “mystery shopping” exercise or equivalent, to check that front door services recognise possible abuse and know how to advise/deal with concerns effectively – with support from Harrow Mencap, MIND in Harrow and Age UK Harrow
- to ensure a full range of updated information for practitioners, service providers and people who may need to use safeguarding services is available in a range of accessible formats
- explore running more joint projects (e.g. annual conferences, training events, community outreach, work with schools) with the HSCB - to optimise both resources and outcomes and ensure that staff “think whole family” – with HSCB support
- further develop a joint approach to domestic abuse with a focus on areas highlighted by the statistical analysis e.g. increasing reporting from Housing and the voluntary sector
- ensuring that any transferable learning from the Ofsted inspection of the HSCB is utilised by the HSAB - with HSCB support

Section 3 – Further Information

All relevant information is contained in the attached document.

Section 4 – Financial Implications

As at 31st March 2017, the staffing of the dedicated Safeguarding Adults and DoLS Service located in the Council is as follows:-

- 1 Service Manager (Safeguarding Adults and DoLS)
- 1 DoLS Officer (DoLS work only)
- 1 Safeguarding Adults Co-ordinator
- 1 Team Manager
- 2 wte Safeguarding Adults Senior Practitioners
- 7 wte qualified Social Workers
- 2.5 wte Best Interest Assessors (DoLS work only)

Under the formal Section 75 agreement there are also a number of trained Safeguarding Adults Managers with a dedicated lead located in Central and North West London Mental Health NHS Foundation Trust (CNWL).

In addition to staff, there are ongoing costs for the multi agency training programme; best practice forums; publicity (posters/fliers/wallet cards); awareness/briefing sessions; independent file audit and administrative support to the HSAB etc. The costs of these services are primarily borne by the People Services Department within Harrow Council, with contributions totalling circa £20,500 p.a. from three of the four local NHS partner agencies (Harrow Clinical Commissioning Group; North West London Hospitals Trust;

and the Royal National Orthopaedic Hospital Trust). Financial contributions are also made by the London Fire Service and Metropolitan Police.

Costs related to the time spent by partner agencies on HSAB activities e.g. attending meetings, facilitating staff release for training etc, are borne by the individual organisations.

The expectation is that the HSAB priorities can be delivered within the annual financial envelope, however this continues to prove challenging where the pressures are demand led and of a statutory nature.

Section 5 - Equalities implications

The HSAB considers local safeguarding adults statistics at each Business Meeting and at its annual review/business planning event, with particular emphasis on ensuring that concerns (referrals) are being received from all sections of the community. The Strategic Plan for 2017 - 2020 was developed such that the HSAB monitors the impact of abuse in all parts of Harrow's community. Safeguarding adults' work is already focused on some of the most vulnerable and marginalised residents and the 2016/2017 statistics demonstrate that concerns are coming from all sections of the Harrow adult community.

Section 6 – Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

This report primarily relates to the Corporate priorities of:

- making a difference for the vulnerable
- making a difference for communities

STATUTORY OFFICER CLEARANCE

(Council and Joint Reports)

Name: Anthony Lineker	<input checked="" type="checkbox"/>	on behalf of the Chief Financial Officer
Date: 17 th July 2017		
Ward Councillors notified:	NO - the report affects all Wards	

Section 7 - Contact Details and Background Papers

Contact: Visva Sathasivam (Assistant Director, Adults) - 02087366012

Background Papers:

Harrow Safeguarding Adults Annual Report 2016/2017